

BOOKINGS TERMS CONDITIONS

These terms govern all sales of stays made with Camping Arutoli. They are integral part of any contract between the campsite and its customers.

Each customer acknowledges having read these general conditions prior to any reservation for a stay, himself and any person participating in the stay.

1 – Bookings & Cancellation

Prices are shown in €. Gas, electricity, cleaning fees & booking fees are included in price. The tourist tax is not included, it must be paid at your arrival, and it depends on the current price.

Your option will be validated after reception of your rental contract and the general terms of reservation dated & signed, as well as your deposit (30% of the total amount + 10€ of application fee). However, your booking will be final only after reception of our confirmation. Your balance is due 30 days prior your arrival.

No confirmation will be allowed regarding any orientation or accommodation. We will of course do our best to consider your request.

Each reservation non-fully paid, in accordance with the general terms and conditions of sale may be cancelled.

For any cancellation, the application fee (10€) will not be refunded.

If you cancel more than 60 days before your arrival, the 30% deposit will be refunded.

If you cancel between 30 and 60 days before your arrival, the 30% deposit will be acquired.

If you cancel less than 30 days before your arrival, we will keep the total amount of the stay.

Any stay started is due entirely.

In the context of an event directly related to the Health Crisis at time of your stay and which would result in its cancellation, we will proceed to the cancellation of your stay. We will refund the full payment already done only under the following conditions: confinement, prohibition for you to travel, stoppage of transports, closure of air and/or sea borders and administrative closure of our campsite.

2 – Tourist tax

The tourist tax is not included in your rental contract price. We will require to settle it at your check-in : as 0.44€ (subject to change)/adult (over 18 years old) and per day.

3 – Accommodation

Each accommodation is equipped. You can refer to the rental agreement for more details. However, towels and bed linen are available with an extra charge.

Pets are prohibited inside the accommodation. Smoking is not permitted in the accommodation.

No tent is allowed next to the accommodation.

Each booking includes space for one vehicle.

For safety and insurance reasons, the number of occupant cannot exceed the max capacity by type of accommodation (including newborns). The management gets the right to refuse you the access.

4 – Stay

Check-in is from 5.00 pm and check-out has to be done before 10.00 am. Upon your arrival, we ask you to verify the inventory and to report as soon as possible any missing, defective or broken equipment. A 300€ guarantee is required on the 1st day and it will be reimbursed at your departure.

For obvious safety and health reasons, unaccompanied minors are not admitted.

An A/C failure or urgent repairs occurring during the season are always possible. However, they cannot in any case result in a discount on the stay. The repair time will depend on the time and severity of the failure, but everything will be done as soon as possible for your comfort.

5 – Establishment

On the campsite, the speed is limited at 10km/h. Gates at the entrance are closed from 11.00 pm to 6.00 am (high season only). So, traffic on campsite is not allowed during this period. You can park in front of the restaurant.

Quiet is required starting from 10.30 pm.

The restaurant opens during high season only for breakfast and dinner. You can also order food to go and ice cream all day long and in the morning, bread and pastries.

The swimming pool opens from 9.00 am to 7.00 pm and it's strictly forbidden to access it outside these opening hours. Swimming is unsupervised, children are under the parents responsibility. We ask you to respect the safety and hygiene rules : compulsory shower, babies diapers, armbands for children who cannot swim, no smoking, no eating, no running around the pool. The management may have to close the pool occasionally in case of technical, unforeseen problems that may lead to a lack of safety or hygiene.

Fires are strictly forbidden in the campsite, a common barbecues area is available.

5 – Responsibility & Insurance

As required by law, you must adhere to our internal rules (deposited at the city prefecture) posted at our reception. A copy can be given upon request.

The campsite management declines all responsibility for loss/theft of personal items, injuries or damages to the customers or their equipment, which is of its own making, as well in the event of fire or bad weather. The customer is required to take out insurance against the risks inherent in his stay (accidents, theft, loss, damages to personal effect,...). He must also take our insurance for any damage that he could cause to the accommodation or the campsite, by himself or by his companions. We cannot be held responsible for fortuitous events, legal decisions and emergency work undertaken by the campsite or public authorities who might disrupt, interrupt or prevent stay.

As a general rule, for the well-being of all, you are asked to adopt a good attitude: respect for everyone's sleep, speed on the campsite, voluntary degradation ...

The management reserves the right to exclude without refund any transgressor in the event of non-compliance with these basic rules.

6 – General information

These general conditions are subject to french law and any dispute relating to their application falls within the jurisdiction of the Tribunal de Grande Instance or the Tribunal de Commerce de Ajaccio.

I have read and agree to your booking terms.

Date

Signature